



TECHNICAL SERVICE BULLETIN

TSB #	20250926-A
Subject:	REELEX Drive Obsolescence & Replacement Part #'s
To:	All REELEX Customers and Representatives
From:	David Troy – VP, Sales & Service
Date:	September 26, 2025
ATTENTION! Please read this important notice regarding REELEX products.	

This Technical Service Bulletin is to inform you of updated information related to availability and ordering of replacement drives for your REELEX equipment.

A component on the BOARD-W101 part used in REELEX drives found in G1/G2/G3 machines has gone obsolete and there is no replacement available. BOARD-W101 will no longer be available for individual ordering. If a BOARD-W101 is required, please order the appropriate REELEX Drive as replacement.

The following REELEX drives are **OBSELETE** and no longer available for ordering:

PART #	DESCRIPTION	IMPACTED MACHINES
DRIVE-DC1-3	Drive – 3HP	All REELEX machines: - Single Spindle - Dual Spindle
DRIVE-DC1-3-E	Drive – 3HP European	
DRIVE-DC1-5	Drive – 5HP	
DRIVE-DC1-5-E	Drive – 5HP European	
REFURB-1HP	Drive – 1HP - Refurbished	Accumulators
REFURB-1HP-E	Drive – 1HP European - Refurbished	
REFURB-3HP	Drive – 3HP - Refurbished	All REELEX machines: - Single Spindle Dual Spindle
REFURB-3HP-E	Drive – 3HP European - Refurbished	
REFURB-5HP	Drive – 5HP - Refurbished	
REFURB-5HP-E	Drive – 5HP European - Refurbished	

Going forward, all REELEX Drive orders will be shipped as a “refurbished universal drive” compatible with replacing all the obsolete drives. The following are the replacement items for the obsolete drives. Please order the appropriate drive for your specific machine model:

PART #	DESCRIPTION	IMPACTED MACHINES
REFURB-DRIVE/UNIV	Universal Drive - Refurbished	D-750, D-1000, D-1500, S-290, 320-DS, RS-1, Others by review
REFURB-DRIVE/UNIV-D20x	Universal Drive – Refurbished for D20x	D-2000, D-2050

Effective today, to extend our inventory and ability to support our customers, replacement drives are no longer available to order for any G1 Controls machine.

Please refer to TSB #031125-A/B for additional information regarding the “availability & support for older REELEX machines”, including G1 Controls.

When ordering a replacement drive for your G2 and G3 Controls machine, please use the correct part # from the table above and include your machine model and serial # with the purchase order. Please note, when ordering a replacement REELEX Drive, a “core” is required to be returned to REELEX for refurbishment. With each replacement order, a “Core Charge” of \$2,000.00 will be added to each invoice for each drive. Once the Core is received by REELEX, an off-setting credit will be issued to negate the core charge. Cores should be shipped by the customer to:

**REELEX Packaging Solutions Inc.
ATTN: Drive Core Return
39 Jon Barrett Rd.
Patterson, NY 12563 U.S.A.**

Please be sure to reference your purchase order #, sales order # or invoice # with the return to ensure proper credit is applied to your account.

Our goal is to continue to support your REELEX equipment to the best of our ability. This action will enable us to continue to provide parts and support for your machine . For additional information or questions:

Find Your Local Representative	https://reelex.com/contact/#salesreps
Contact REELEX by Phone	Support # +1(845)495-4181 Main # +1(845)878-7878
Contact REELEX by Email	support@reelex.com sales@reelex.com