



TECHNICAL SERVICE BULLETIN

TSB #	031125-B
Subject:	Parts Availability & Support for Older REELEX Machines
To:	All REELEX Customers and Representatives
From:	David Troy – VP, Sales & Service
Date:	Revised September 26, 2025
ATTENTION! Please read this important notice regarding REELEX G1 products.	

This revised Technical Service Bulletin is to inform you of updated information related to our bulletin from 2021 and update the information of March 11, 2025.

For Machines with a First Manufacture Date Prior to 2013 and Select Units Afterwards:

REELEX machines with G1 (Generation 1) Controls systems are nearing “end of life” due to parts availability. These machines produced from 1975 – 2013 require electronic components that are already obsolete or nearing obsolescence. The lack of availability will limit REELEX’s ability to provide these components and service to support these machines.

The following components are **OBsolete** and no longer available for sale:

PART #	PURPOSE	IMPACTED MACHINES
BOARD-W900	I/O Interface	D-1000, D-1500
BOARD-W90	I/O Interface	D-510, D-750
BOARD-W101	Control Board	D-510, D750, D-1000, D-1500

The following parts are no longer available for sale for G1 Controls machines:

PART #	DESCRIPTION	IMPACTED MACHINES
DRIVE-DC1-3	Drive – 3HP	D-510, D-750, D-1000, D-1500
DRIVE-DC1-3-E	Drive – 3HP European	
DRIVE-DC1-5	Drive – 5HP	
DRIVE-DC1-5-E	Drive – 5HP European	
REFURB-1HP	Drive – 1HP - Refurbished	Accumulators
REFURB-1HP-E	Drive – 1HP European - Refurbished	

REFURB-3HP	Drive – 3HP - Refurbished	D-510, D-750, D-1000, D-1500
REFURB-3HP-E	Drive – 3HP European - Refurbished	
REFURB-5HP	Drive – 5HP - Refurbished	
REFURB-5HP-E	Drive – 5HP European - Refurbished	
REFURB-DRIVE/UNIV	Universal Drive - Refurbished	

The following components are **NEARING OBSOLESCENCE**. The lack of availability in the marketplace to source critical components is leading to significantly increased prices and longer lead times. These components include:

PART #	PURPOSE	IMPACTED MACHINES
CARD-7721-P	Memory	D-510, D-750, D-1000, D-1500
CARD-7507	CPU	D-510, D-750
CARD-BX09T	Card Rack	D-510, D-750, D-1000, D-1500

REELEX remains dedicated to providing parts, service and support for our products to the best of our ability. The technology in these G1 Controls is severely outdated by today's standards leading to component obsolescence. Despite the best efforts of our engineers and procurement teams, due to the age of these components we are no longer able to source them.

If your machine requires an **OBSOLETE** component, your machine will not be serviceable and has reached end of life.

If your machine requires a **NEARING OBSOLESCENCE** component, please expect longer lead times and significantly higher prices. These components are allocated to support “line down” situations on a first come, first serve basis, and require a service visit for a trained REELEX technician to install them. Due to the age and technology in these components, we cannot provide a guarantee of functionality as one failure may cascade to other components.

Please contact your local REELEX representative or REELEX directly to discuss whether your machine is impacted by this TSB and options for insuring your continued manufacturing operations.

Find Your Local Representative	https://reelex.com/contact/#salesreps
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